

**Progress Report on Quality Improvement Plan Progress and
Use of Support and Additional Five-Year Outlook**

NEP Cellcorp, Inc. ("NEP"), having ceased providing retail commercial mobile services as of October 16, 2015, was granted its request to relinquish its ETC status on February 17, 2016 (Order, DA 16-166). Its operating licenses were transferred to New Cingular Wireless PCS, LLC on February 11, 2016 (ULS File No. 0006811616).

Pursuant to Section 54.313(a)(1) of the Commission's rules, NEP hereby provides a progress report on its five-year service quality improvement plan, including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve signal quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled.¹

NEP's five-year service quality improvement plan, initiated July 1, 2011, included constructing [REDACTED] towers throughout its licensed territory, of which [REDACTED] towers have been constructed and [REDACTED] towers are on-air as of February 2015 . Its customers have also benefited from signal quality improvement.

NEP started receiving high-cost universal service support in August 2010 as a wireless competitive eligible telecommunications carrier ("CETC") and as of April 30th 2016 has received [REDACTED] in high cost support. In the spring of 2011, NEP performed a Network Optimization and frequency retune of its entire wireless system. These improvements included [REDACTED] [REDACTED]. All RF Optimization work was completed by June 1, 2011. With the addition of [REDACTED] new sites on-air in 2013, NEP performed another Network Optimization. Additionally, NEP successfully migrated tower backhaul [REDACTED]

¹ 47 C.F.R. § 54.313(a)(1).

[REDACTED]

[REDACTED].

In [REDACTED] NEP built an additional [REDACTED] sites equaling a total of [REDACTED] sites thru NEP's licensed market area. A map of NEP's ETC boundaries and NEP's coverage in its license area is attached hereto as Exhibit A.

In 2015 NEP replaced batteries supplying battery backup for [REDACTED] sites ensuring that each site is capable of providing 8 hours of battery backup power. The battery replacement project started on July 28, 2015 and was completed January 7, 2016.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Exhibit A
REDACTED